



Precertification FAX Request Form

Personal & Confidential

Dates of Service:

____/____ - ____/____
Urgent
Standard

Each plan may require precertification (prior authorization with review of medical necessity) of certain medical and/or surgical health care services (such as imaging, DME, specialty medications etc) before each patient receives them, except in an emergency. Precertification is for medical necessity only and does not guarantee payment.

(If you would like to streamline your precertification request experience, please visit www.myameriben.com to access our provider portal where you may initiate a precertification request, attach clinical and check the status of your request all in real time and in one easy to use portal.)

Instructions for Precertification FAX Request Form use:

Please complete all fields below and submit all clinical documentation to support the medical necessity of this request. Incomplete fields or incomplete documentation will delay the precertification process.

Type of Request/Level of Care	Outpatient	Inpatient	Observation	If Inpatient: ER Admit	Direct Admit	Number of days requested_____
Patient Information	For Behavioral Health Services: Mental Health Substance Abuse					
	Level of Care: Inpatient	Residential	PHP IOP	Outpatient	In Office	Observation
	Patient Name (Please Print)				Birthdate (MM/DD/YYYY)	
	Patient Address (Please Print)				Telephone Number	
	Member's Name (Please Print)			Email Address		Plan ID Number
Treating/Attending Provider Information	Name of Treating/Attending Provider (Please Print)				Providers Email	
	Address of Treating/Attending Provider (Street, City, State, Zip Code)				Provider Telephone	
	In Network Out of Network	Requesting Provider Tax ID	Requesting Provider NPI	Fax Number		
Servicing Facility Information	Name of Servicing Facility (Please Print)				Facility Contact	
	Address of Servicing Facility (Street, City, State, Zip Code)				Telephone Number	
	In Network Out of Network	Requesting Facility Tax ID	Requesting Facility NPI	Fax Number		
	Submitted By:	Treating/Attending Phys. Servicing Facility	Contact Number:	Email:		
Please list all diagnosis, specific treatment and specific dates of treatment	Date	Diagnosis (ICD10) Code	Procedure Code	Procedure Code (units)	Cost of DME or Meds	
Submit form and all clinical documentation to:	Please fax to client specific fax number located in the list on the following pages.			<ul style="list-style-type: none"> Certification is for medical necessity only and does not guarantee payment. Please contact Customer Care at 1-800-786-7930 to verify benefits, eligibility, network status and any issues with claims. Providers will be notified of determination by call or fax, followed by a mailed notification letter. 		

Warning: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to claim was provided by the applicant.

California Residents: For your protection, California law requires notice of the following: Any person who knowingly and with intent to defraud or deceive any insurance company files a statement of claim containing any materially false, incomplete or misleading information is guilty of a crime and may be subject to fines, confinement in a state prison and substantial civil penalties.



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URGENT/ STAT REQUEST(s) must be called into Medical Management:

Employer Group	Phone Number	Fax Number	IP/Continued Stay Fax Number
Ahlstrom	855-961-5369	877-477-2861	833-832-1073
AISIN	855-961-5413	877-477-2856	833-832-1090
AK-Chin Indian Community	855-240-3693	855-501-3685	833-832-1069
Alpha Media	877-955-1570	866-748-6574	833-832-1090
Alesco, Inc	855-778-9047	855-836-3884	833-832-1090
American Senior Communities	833-951-1394	888-514-9030	833-832-1090
Americare Senior Living	855-240-3696	833-727-0685	833-832-1069
Amkor Technologies	855-822-8314	866-748-6571	833-832-1069
Arctera	866-955-1481	888-925-3291	833-832-1102
Arizona Metropolitan Trust	855-778-9053	833-730-7961	833-832-1069
Arizona Pipeline	855-240-3699	855-667-4147	833-832-1069
Astemo	855-258-6458	833-832-1092	833-832-1090
Atricure	888-921-0361	877-424-9304	833-832-1102
Atrium Centers	833-206-0174	888-925-6137	833-832-1069
Avalon Healthcare Group	866-504-6812	866-236-2578	833-832-1090
Belgioioso Cheese	855-961-5395	866-748-6568	833-832-1090
Benchmark	833-782-4960	888-925-4194	833-832-1069
Bob's Discount Furniture	833-359-7223	833-832-1093	833-832-1090
Bon Secours	833-206-0178	888-925-2149	888-516-1135
Boone Health	855-240-3694	888-925-7217	833-832-1073
Borderland Construction	877-379-4838	877-254-1954	833-832-1069
Calumet Inc	855-670-6453	888-280-9128	888-516-1135
Carmel Psychological Services	833-782-5083	888-925-6470	888-516-1135
Carters	888-921-0365	844-284-4080	833-832-1090
Casella Waste Systems, Inc.	855-240-3701	855-667-4148	833-832-1069
Central Arizona Project	855-240-3697	855-504-1984	833-832-1069
Chedraui USA	833-951-1380	888-512-5025	833-832-1073
CHG Companies, Inc	855-258-6451	866-236-2574	833-832-1090
City of Colorado Springs	855-778-9052	855-361-5722	833-832-1090
City of Sierra Vista	855-655-6229	866-236-2576	833-832-1069
CKS Packaging Inc.	888-235-4705	888-510-5450	833-832-1073
Cochise Combine Trust	855-240-3698	855-667-4149	833-832-1069
County of Chippewa	866-438-0179	888-338-8959	833-832-1069
Dartmouth Health	888-235-4715	855-401-8598	888-516-1135

Delta Dental of Wisconsin	855-961-5396	888-510-5043	888-516-1135
Draper, Inc	855-961-5376	888-338-9112	833-832-1069
Elko County School District	855-961-5415	877-480-1846	833-832-1069
Five Rivers Cattle Feeding	855-822-8315	866-236-2582	833-832-1073
Focus Financial Partners	855-822-8309	855-802-4867	833-832-1069
Frontier Behavioral Health	877-867-7604	855-802-3524	833-832-1070
Georgia Baptist Convention	855-258-2603	833-730-7960	888-516-1135
GKN Aerospace, Automotive & Powder Metallurgy	888-921-0373	844-286-4284	833-832-1090
GOJO	833-782-4929	888-925-2997	833-832-1102
Graves Gilbert Clinic	833-359-2094	833-832-1094	833-832-1073
Hartford Health Care	833-359-2084	888-925-6403	833-832-1102
HD Supply	877-635-2911	888-338-8617	833-832-1069
Heart Centered Counseling	833-782-5364	888-925-6714	888-516-1135
Holley Performance Products	888-235-3812	855-801-9727	833-832-1069
Hopebridge	855-961-5414	888-514-2732	833-832-1069
IMA Financial Group	888-235-3813	877-254-5550	833-832-1102
Independent Physicians Resources	888-235-4716	877-425-5080	833-832-1073
ISEC	855-961-5381	888-511-8321	833-832-1069
Jadex, Inc	800-393-8036	833-727-0684	833-832-1069
JUB Engineers Inc	866-955-1490	866-748-6573	833-832-1090
KBS (Kellermeyer Bergensons Services)	833-782-4955	888-925-3790	888-516-1135
Kentucky Rural Electric	844-209-0078	888-512-5262	833-832-1090
Kings Hawaiian	877-635-2914	855-809-9502	888-516-1135
Kyrene School District	855-961-5401	888-510-5676	833-832-1069
La Posada at Park Centre	877-379-4836	877-254-6960	833-832-1069
LIDS Holdings	877-379-4841	888-338-8143	833-832-1073
LifeStance	833-782-4905	888-338-6319	888-516-1135
Lippert Components	888-235-3817	888-513-9870	833-832-1090
Logan Aluminum	866-438-0184	877-250-7707	833-832-1069
Madison IAQ	844-209-0076	888-514-2535	833-832-1073
Mascoma Bank	866-438-0190	844-286-6848	888-516-1135
Masters Gallery Foods	855-961-5386	877-250-4763	833-832-1102
Microchip	866-947-9522	833-206-0582	833-832-1102
Monroe County Community School District	833-782-4918	888-925-2190	833-832-1102
Monterey Mushrooms	855-226-6463	833-727-0687	833-832-1069
New Belgium Brewing	866-955-1495	855-809-8303	833-832-1069
New Charter Technologies	855-961-5410	888-338-4984	833-832-1102
New Vista of the Bluegrass	855-961-5399	855-501-3682	833-832-1069
Northside Hospital	888-235-4709	877-252-3940	833-832-1070
North Slope Borough School Dist.	877-379-4840	877-253-7050	833-832-1069
Old National Bank	888-235-3811	888-514-2108	833-832-1102
OrthoVirginia	855-961-5393	855-809-9500	833-832-1070

PAI Industries, Inc.	855-955-1561	877-480-1850	888-516-1135
Passion City Church	855-258-2653	888-925-5320	888-516-1135
PBG	888-235-3814	888-514-8904	833-832-1073
Peach State Truck Centers	833-782-8974	877-424-8730	888-516-1135
Penske Motor Group	877-379-4839	866-748-6570	833-832-1073
Pioneer Title Holding Co.	833-359-2505	833-832-1096	833-832-1069
Precinmac	833-782-4927	888-925-2508	833-832-1073
Purdue University	877-635-2917	888-338-8650	833-832-1070
Raley's	888-235-4712	877-253-9553	833-832-1070
Rinnai America Corporation	888-235-4701	888-918-2876	833-832-1069
Roger's Electric	855-581-8693	877-474-0916	833-832-1069
RYOBI	855-961-5392	877-477-2865	833-832-1069
Saint Francis Healthcare	855-961-5391	888-283-2821	833-832-1102
Salt River Pima Maricopa Indian Comm.	877-379-4834	877-424-4833	833-832-1069
Sargento	833-782-5570	888-925-5721	833-832-1102
Shepherd Center	855-507-8694	833-832-1095	833-832-1073
Southern Air	855-961-5409	877-424-7144	833-832-1073
State of Illinois	855-240-3695	877-425-3314	833-832-1073
Sunflower Bank	855-961-5377	888-338-9019	833-832-1069
Sunrise Senior Living	877-955-1548	844-276-6999	833-832-1090
Synovus Financial Corp.	855-639-8672	877-474-3524	833-832-1070
Teck American	855-240-3692	855-501-3683	888-516-1135
The Terterling Company	833-206-0573	888-918-3220	833-832-1090
Tuba City Regional Healthcare	877-955-1480	866-236-2581	833-832-1069
Tyler Technologies Inc.	877-867-7605	888-338-9080	888-516-1135
Urschel	844-209-0077	888-513-7530	833-832-1069
US Acute Care Solutions	833-951-1378	855-361-5723	833-832-1102
UVA Community Health	877-379-5810	877-477-2857	833-832-1073
Washington Township Schools	888-235-3815	888-513-7403	833-832-1069
White Lodging	855-961-5378	833-727-0683	833-832-1069
Wipfli LLC	833-951-1378	855-361-5723	833-832-1073
Workcare	877-955-1567	866-748-6566	833-832-1090
Zendesk, Inc	877-379-4843	833-832-1072	888-516-1135
Zaxbys Franchising, LLC	877-635-2915	888-510-5061	833-832-1069