



## Important information regarding your benefits

Effective October 1, 2015, the following services will only be covered if performed and billed by a provider that is part of the Anthem PPO network.

- Diagnostic service such as x-rays, radiology, lab work, other tests
- Physical medicine services including those provided by a chiropractor, physical therapist or a Medical Doctor that provides modalities or physical therapies
- Durable medical equipment, or medical supplies; for example, C-pap and Bi-pap machines and their supplies, oxygen concentrators, diabetic supplies, hospital beds, chair lifts, scooters, walkers, diabetic shoes, wheelchairs and braces. This list includes some examples, but is not all inclusive.

It is very important that you know the above services will no longer be covered by providers who are not in the Anthem PPO network for any services rendered or received on October 1st, 2015 and later, even if your doctor refers you.

We believe these services are available within the Anthem PPO network in your area. If you are accessing the above care out of our network, please contact the customer service phone number on the back of your SISC/Anthem ID card so they can assist you in finding a provider in our PPO network or if you have any other questions about this benefit change.

Wishing you and your family the best of health,

Anthem Blue Cross

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